# On-Premises Server Installation Form

Please note that all fields marked with an **asterisk (\*)** are required. The completed form can be submitted to sales@footfallcam.com

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| Contact Details | | | |
| **User’s Information \*** | **Company Name** |  | |
| **Email Address** |  | |
| **Is existing user of portal?** | ☐ Yes | ☐ No |
| If yes, please provide existing username:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |
| **Partner’s Information**  (ONLY applicable if the end user is associated to a reseller.) | **Company Name** |  | |
| **Email Address** |  | |
| **Reseller Portal Username** |  | |

## On-Premises Server Configuration

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| Server Architecture | | |
| **Hosting Type \* 1** | ☐ Type-A | ☐ Type-B |
| **Hosting Platform \***  **(Self-managed, Google Cloud, AWS, Azure, etc.)** | ☐ Self-managed | ☐ 3rd Party |
|  | Please state the platform used (AWS, Azure, etc.):  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **Network 2 \*** | ☐ Private / Closed Network | ☐ Public / Open Network |
| **Expected FootfallCam™ Device Count** |  | |

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|  | Note |  |
|  | 1 To understand the differences between Type-A and Type-B on-premises server architecture, kindly go to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-2-on-premise-server-architecture> to learn more.  Please refer to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-1-on-premise-servers-requirements> for the system requirements to deploy both Primary and Secondary Server.  2 To understand the network requirements that allows FootfallCam™ Solution to be fully operational, kindly go to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-2-on-premise-network-requirements> to learn more. |  |

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| Primary Server Configuration | | | | | | | |
| **Server Type \*** | ☐ Physical Machine / Cloud | | | | ☐ Virtual Machine  (On-Premise) | | |
| **Server Specification** | **CPU** \* (Model / Core count / Clock speed) | | |  | | | |
| **System Memory (GB) \*** | | |  | | | |
| **Storage(s) \***  (With Drive Letter(s) indicated) | | |  | | | |
| **Operating System \*** (Version / Edition) | | | Windows Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| **SQL Server \*** (Version / Edition) | | | SQL Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| **IP Address (IPv4) \*** | | |  | | | |
| **Remote Accessibility \*** | ☐ Remote Desktop Connection | | ☐ TeamViewer | | | ☐ Anydesk | ☐ Other, please specify: |
|  | | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **Detailed**  **Access Instruction 3**  (Host Address, Username, Password, VPN Connection, Token Access, etc.) |  | | | | | |

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|  | Note |  |
|  | 3 You may choose to provide the detailed access instruction by emailing us at [support@footfallcam.com](mailto:support@footfallcam.com). Please leave a note in the field to indicate that you’ll send the access instruction via email. |  |

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| Secondary Server Configuration | | | | |
| **Server Type \*** | ☐ Physical Machine / Cloud | ☐ Virtual Machine  (On-Premise) | | ☐ Virtual Machine  (Hosted within Primary Server) |
| **Server Specification** | **CPU** \* (Model / Core count / Clock speed) | |  | |
| **System Memory (GB) \*** | |  | |
| **Storage(s) \***  (With Drive Letter(s) indicated) | |  | |
| **Operating System \*** (Version / Edition) | | Ubuntu Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |
| **IP Address (IPv4) 4 \*** | |  | |

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|  | Note |  |
|  | 4 Hosting Secondary Server as Virtual Machine (On-premise & hosted within Primary Server) must always have an active external connection outside the host. Primary Server must always reachable to the Secondary Server. |  |

## Email Service Configuration

Email Service Configuration is available if end user considered to use preferred email service to send emails.   
(For example: Send Reports, Notifications, etc.)

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| Email Server Credentials (Optional) 5 | | |
| **SMTP Server Address** |  | |
| **SMTP Port Number** |  | |
| **SMTP Authentication** | ☐ Yes | ☐ No |
| **SMTP Username** |  | |
| **SMTP Password** |  | |
| **SMTP Sender**  **Display Name / Email Address** |  | |
| **SMTP use SSL** | ☐ Yes | ☐ No |

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|  | Note |  |
|  | 5 If Email Server Credentials NOT provided, user MUST always fulfil the network requirements, detailed in <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-2-on-premise-network-requirements>. |  |