# On-Premises Server Installation Form

Please note that all fields marked with an **asterisk (\*)** are required. The completed form can be submitted to sales@footfallcam.com

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| Contact Details |
| **User’s Information \*** | **Company Name** |  |
| **Email Address** |  |
| **Is existing user of portal?** | ☐ Yes | ☐ No |
| If yes, please provide existing username:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **Partner’s Information**(ONLY applicable if the end user is associated to a reseller.) | **Company Name** |  |
| **Email Address** |  |
| **Reseller Portal Username** |  |

## On-Premises Server Configuration

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| Server Architecture |
| **Hosting Type \* 1** | ☐ Type-A | ☐ Type-B |
| **Hosting Platform \*****(Self-managed, Google Cloud, AWS, Azure, etc.)** | ☐ Self-managed | ☐ 3rd Party |
|  | Please state the platform used (AWS, Azure, etc.): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **Network 2 \*** | ☐ Private / Closed Network | ☐ Public / Open Network |
| **Expected FootfallCam™ Device Count** |  |

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|  | Note |  |
|  | 1 To understand the differences between Type-A and Type-B on-premises server architecture, kindly go to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-2-on-premise-server-architecture> to learn more. Please refer to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-1-on-premise-servers-requirements> for the system requirements to deploy both Primary and Secondary Server. 2 To understand the network requirements that allows FootfallCam™ Solution to be fully operational, kindly go to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-2-on-premise-network-requirements> to learn more.  |  |

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| Primary Server Configuration |
| **Server Type \*** | ☐ Physical Machine / Cloud | ☐ Virtual Machine(On-Premise) |
| **Server Specification** | **CPU** \*(Model / Core count / Clock speed) |  |
| **System Memory (GB) \*** |  |
| **Storage(s) \***(With Drive Letter(s) indicated) |  |
| **Operating System \***(Version / Edition) | Windows Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **SQL Server \***(Version / Edition) | SQL Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **IP Address (IPv4) \*** |  |
| **Remote Accessibility \*** | ☐ Remote Desktop Connection | ☐ TeamViewer | ☐ Anydesk | ☐ Other, please specify:  |
|  | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **Detailed****Access Instruction 3**(Host Address, Username, Password, VPN Connection, Token Access, etc.)  |  |

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|  | Note |  |
|  | 3 You may choose to provide the detailed access instruction by emailing us at support@footfallcam.com. Please leave a note in the field to indicate that you’ll send the access instruction via email.  |  |

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| Secondary Server Configuration |
| **Server Type \*** | ☐ Physical Machine / Cloud | ☐ Virtual Machine(On-Premise) | ☐ Virtual Machine (Hosted within Primary Server) |
| **Server Specification** | **CPU** \*(Model / Core count / Clock speed) |  |
| **System Memory (GB) \*** |  |
| **Storage(s) \***(With Drive Letter(s) indicated) |  |
| **Operating System \***(Version / Edition) | Ubuntu Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **IP Address (IPv4) 4 \*** |  |

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|  | Note |  |
|  | 4 Hosting Secondary Server as Virtual Machine (On-premise & hosted within Primary Server) must always have an active external connection outside the host. Primary Server must always reachable to the Secondary Server.  |  |

## Email Service Configuration

Email Service Configuration is available if end user considered to use preferred email service to send emails.
(For example: Send Reports, Notifications, etc.)

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| Email Server Credentials (Optional) 5 |
| **SMTP Server Address** |  |
| **SMTP Port Number** |  |
| **SMTP Authentication** | ☐ Yes | ☐ No |
| **SMTP Username** |  |
| **SMTP Password** |  |
| **SMTP Sender** **Display Name / Email Address** |  |
| **SMTP use SSL** | ☐ Yes | ☐ No |

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|  | Note |  |
|  | 5 If Email Server Credentials NOT provided, user MUST always fulfil the network requirements, detailed in <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-2-on-premise-network-requirements>.  |  |